SOUTHERN CALIFORNIA EDISON®

SCE CONCURRENT EMERGENCY RESPONSE SYSTEM

SCE uses the California Standardized Emergency Management System (SEMS) and the Federal National Incident Management System. Emergency events are managed using the Incident Command System through an Emergency Operations Center (or virtual EOC as required).

Depending on the circumstances, one or multiple Incident Management Teams may be activated. For more complex incidents, including concurrent emergencies, an Incident Support Team may be activated to manage the totality of the incident including prioritization and resource allocation. The IST will direct all aspects of communications and outreach including coordination with external agencies and first responders.

2021 SCE RESPONSE AND INFORMATION SHARING

Emergency	Customer Impacts	IMT Type	Partner Engagement
PSPS Events	Outages due to wildfire threat. Outage duration dependent on weather and ground conditions.	PSPS IMT	• Customer and Public Safety Partner Notifications prior to and during event • 24/7 IMT support for public safety partners during event • Communication/Coordination with CalOES • Public Safety Partner Daily Briefing Calls • Information sharing on the Public Safety Partner Portal prior to and during event • Outage-related information and customer resource availability shared on SCE.com
Weather-Related Events (e.g. wind, snow, heat)	Outages due to equipment damage or system relays due to weather conditions. Customers restored as crews make repairs and timing depends on the scope of damage (unless areas are under consideration for PSPS, in which case restoration is tied to the end of the PSPS event). Can impact all areas.	Electrical Services IMT	• Automated Customer Outage Notifications after outage • Business Resiliency Duty Manager support for Public Safety Partners during event • Communication/Coordination with CalOES • Public Safety Partner Briefing calls as needed • Outage-related information shared on SCE.com
Active Wildfire	Power interruptions due to fire-damaged equipment or requested for first responder safety. Customers could experience protracted outages. Likely in high fire risk areas.	Electrical Services IMT	• Automated Customer Outage Notifications (fire-damage related) after outage • SCE Fire Management Officers respond to Incident Command Posts (ICP) as AREPS • Business Resiliency Duty Manager support for Public Safety Partners during event • Outage-related information shared on SCE.com
State Power Supply Issues (including CAISO Rotating Outages)	CAISO-directed load shedding events – use of short duration rotating outages to curtail demand during statewide emergency power supply conditions. Cycles across entire SCE service area.	Electrical Services IMT Rotating Outage Task Force	• Customer Notifications prior to event • Coordination with state agencies • Public Safety Partner Briefing calls as needed • Rotating-outage blocks and outage-related information shared on SCE.com

Updated: 8/11/2021

SCE EMERGENCY RESPONSE OPERATIONS CAPABILITIES

- State-of-the-art Emergency Operations Center in Irwindale, Calif., renovated in 2021, which includes designated spaces for alternate communications, operations team, press conferences and other key functions. EOC also has backup power in case of local disruptions.
- Deployable mobile command center outfitted with a full range of telecommunications capabilities, including a Wi-Fi signal onboard and for the immediate area and remote hot spot for internet access in the field.
- Virtual operations, tested and utilized in 2020 and 2021 during large and small events; communications through Microsoft Teams and key PSPS IMT members outfitted with enhanced home equipment.
- Key operations centers and personnel are also outfitted with radios and satellite phones, which are tested regularly.

EMERGENCY OPERATIONS YEAR-ROUND STAFFING THROUGH BUSINESS RESILIENCY UNIT

- **Deployment of fire management staff to Incident Command posts during active wildfires**
- **Fire science**
- **Meteorology**
- **Emergency operations logistics and coordination**
- **Training and compliance**
- **24/7 Watch Office**
- **24/7 Duty Manager**

For more information or to request a tour of the EOC, please contact BusinessResiliency@sce.com

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