

UNDERSTANDING TIME-OF-USE (TOU) RATES

For Residential Customers

YOU HAVE MORE CONTROL OF YOUR ENERGY COSTS WITH TOU RATES

As part of a statewide initiative to use more renewable power — like solar and wind — and simplify rates, most electric utility customers will gradually transition to a new Time-of-Use (TOU) rate plan. You have the opportunity to choose to stay on your current tiered rate.

Unlike tiered rates, which are based solely on how much energy you use, TOU plans offer pricing based on when *and* how much energy you use — at different times of day, days of the week and seasons. Being mindful of when you use energy can help lower your costs while helping the environment.

If you're enrolled in SCE's income-qualified California Alternate Rates for Energy (CARE) or Family Electric Rate Assistance (FERA) program, the discounts you receive will not be affected by your TOU rate plan.

Customers can switch rate plans twice within the first 12 months following the transition to a new TOU rate plan. Other restrictions may apply. For more information, go to https://library.sce.com/content/dam/sce-doelib/public/regulatory/tariff/electric/schedules/residential-rates/ELECTRIC_SCHEDULES_TOU-D.pdf.

TOU Benefits

TOU plans are designed to help you better manage your energy costs. Pricing that factors in when you use energy, gives you more control to save energy, reduce your expenses and even help the environment. Plus, most TOU rate plans come with 12 months of Bill Protection, so you can make the transition to TOU worry-free.

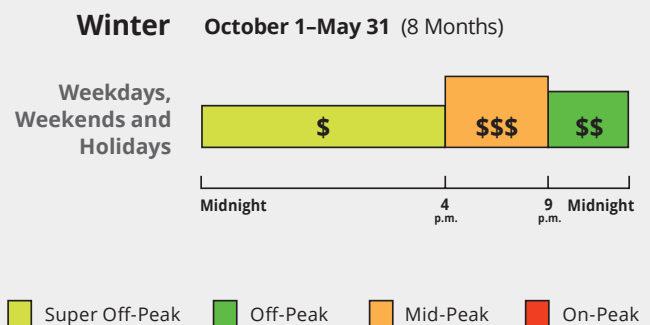
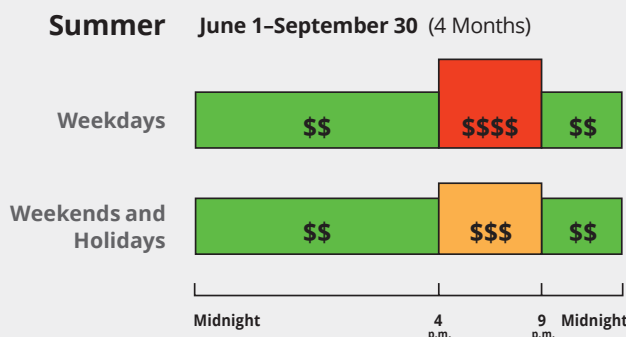
How It Works

- TOU rates are lower earlier in the day, late at night, as well as on weekends during the summer season. That's when there is less energy demand and more clean energy (like solar and wind) available.
- TOU rates are higher when energy demand increases. These time periods are referred to as "peak hours" and are from 4-9 p.m. or 5-8 p.m., depending on your selected rate plan. The less energy you use during peak hours, the more you'll save.
- You have the flexibility to switch to a different TOU or tiered rate plan at any time, and there's no minimum time commitment for your new TOU rate plan.

TAKE ADVANTAGE OF OFF-PEAK RATES

These charts show the Super Off-Peak and Off-Peak times of day, when energy costs are lower.

To learn more about TOU rates or change your rate plan, call 1-877-287-2140 or visit sce.com/tourates.



Legend: Super Off-Peak (light green), Off-Peak (green), Mid-Peak (orange), On-Peak (red)

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COMMONLY ASKED QUESTIONS

Why are some customers transitioning to TOU rates?

To support the state's ongoing commitment to clean energy, the California Public Utilities Commission (CPUC) issued a statewide initiative for utilities to transition most customers to new TOU rate plans.

Since 2018, we've been transitioning our customers to TOU rate plans and will continue this effort in a phased approach.

What is Bill Protection?

- If you pay more on a TOU rate plan (TOU-D-4-9PM or TOU-D-5-8PM) than you would have paid on your previous tiered rate plan for the first 12 months, you will receive a one-time bill credit for the difference after the first 12 months.
- If you choose to return to your tiered rate plan before the end of the first 12 months, you will receive a bill credit, if applicable, for the time you were on the TOU rate plan. (TOU-D-PRIME does not qualify for bill protection.)

How can I save on my electricity bill with TOU?

- Take advantage of the lower-priced (off-peak) time periods by shifting your energy use away from peak hours.
- Avoid running large appliances and air conditioning during higher-priced (on-peak) periods. The less energy you use during peak hours, the more you'll save.



With TOU rate plans, prices change between the longer winter period (October-May) and shorter summer period (June-September). As a result of these seasonal pricing differences, it is likely that on a TOU rate plan, your winter bills will be lower than you are used to, while your summer bills will be higher. Still, overall annual energy costs can be lower.

I'm a Medical Baseline customer. How will TOU rates affect me?

Although Medical Baseline customers are eligible for TOU rates, they will not be transitioned. Medical Baseline customers have an additional allocation to

TIPS AND TOOLS TO HELP TAKE CONTROL OF ENERGY COSTS

- Our Appliance Energy Use Cost Estimator can help you find out how much you can save by using specific appliances during Off-Peak times. Check it out at [sce.com/applianceuse](https://www.sce.com/applianceuse).
- The layout of your billing statements makes it easier to track how much energy you're using during peak time periods. Find out more at [sce.com/understandyourbill](https://www.sce.com/understandyourbill).
- Sign up to receive a text alert when your TOU plan's peak pricing begins, to remind you to shift usage to Off-Peak times and keep costs down. Visit [scetextalert.com](https://www.sce.com/textalert) for more information.



their baseline for the operation of life-support devices and other qualifying equipment.

Do I have to switch to a TOU rate?

No. If you would prefer to remain on your current rate plan, please contact us at 1-877-287-2140. Otherwise, we will use your historical energy usage to automatically transition you to the TOU plan that may be the best fit for your household.

If you take no action to opt out in the coming months, you'll automatically transition to the TOU plan that may be best for your household, based on your historical energy usage.

Do utilities like SCE make more money from TOU rates?

SCE does not make a profit on sales of electricity. TOU rates do not change the overall amount of money SCE collects from residential customer bills over the course of a year. However, an individual tiered rate customer who switches to a TOU rate plan may see higher monthly bills during some parts of the year and lower monthly bills during others.