

GENERAL RATE CASE

WHAT IS SOUTHERN CALIFORNIA EDISON'S GENERAL RATE CASE?

At Southern California Edison, it's our mission to safely deliver reliable, affordable and clean energy to our customers. The General Rate Case funds SCE's day-to-day operations, including maintenance and grid upgrades. Every three years, the California Public Utilities Commission reviews a request from SCE for the next three-year spending cycle. The GRC makes up about half of customer rates. Another one-third comes from the cost of energy sources for power, which are passed through to customers without markup or profit for SCE. The remaining costs incurred are from a variety of other factors, such as large transmission projects regulated by the Federal Energy Regulatory Commission and programs for energy efficiency and low-income customer assistance.

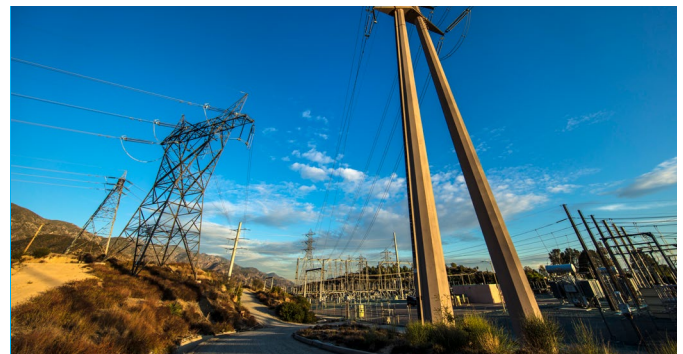
On Aug. 30, 2019, SCE filed a request to recover the costs from 2021 through 2023 for employees to inspect, repair, and when appropriate, upgrade poles, transformers and distribution lines. Throughout its service area, SCE owns more than 1.4 million electric poles, 725,000 transformers and more than 105,000 miles of distribution lines serving 5 million customer accounts.

The funding will be used to:

- Replace or repair poles, wires, transformers and other infrastructure.
- Harden the grid against the threat of wildfires by insulating power lines, installing fire-resistant poles, removing vegetation hazards and intensifying power line inspections in high fire risk areas.
- Provide for crews and call center staff to respond to emergencies such as wildfires or earthquakes and restore service as quickly and safely as possible.
- Invest in equipment, software tools and improved operational practices that help make the electric grid more reliable and fire resistant.
- Upgrade to newer equipment that will make it easier to restore power after an emergency outage
- Update cybersecurity to protect the grid from hackers and increase the security of customer information.
- Advance SCE's clean energy vision, enhance system reliability, support consumer choice of technologies and help California meet its clean energy goals.

Customers are encouraged to become aware of exactly how and when they use energy.

- Take advantage of SCE's online budget tools to help manage your bill and get ideas on how to reduce electricity usage.
- Use a variety of tools that are available to better manage your energy use, including rebates on energy-efficient appliances.
- Take an online survey to help figure out exactly how you can achieve the mix of conservation and convenience that's best for your home.



GRC Process

The CPUC sets rates every three years in a public process, which includes public participation hearings held throughout SCE's 50,000-square-mile service area. SCE files thousands of pages of documents to detail why the funding is needed and responds to requests from the commission's public interest arm, the Public Advocates Office, and other public interest groups.

Save energy and money with these tools and tips:

Budget Assistant:

sce.com/budgetassistant

Rebates:

sce.com/rebates

Online rate comparison tool:

sce.com/ratechange

Energy Advisor survey:

sce.energysavvy.com

Energy Management Center:

sce.com/EMC