

# General Rate Case

## What is SCE's General Rate Case?

**At SCE, it's our job to make sure our customers have safe, reliable and affordable power.** The General Rate Case (GRC) funds Southern California Edison's (SCE) day-to-day operations, including maintenance and grid upgrades. Every three years, the California Public Utilities Commission reviews a request from SCE for the next three-year spending cycle. The GRC makes up more than one third of customer rates. About half is the cost of energy sources for power, which are passed through to customers without mark-up or profit for SCE. The remaining portion comes from a variety of other factors, such as large transmission projects regulated by the Federal Energy Regulatory Commission and programs for energy efficiency and to protect low-income customers.

### Plan Includes Equipment Upgrades in Local Communities

SCE's plan provides for employees to inspect, repair, and when appropriate, upgrade 1.5 million electric poles, almost 725,000 transformers and more than 90,000 miles of distribution lines for the utility's 4.9 million customer accounts.

### If approved, the funding would be used to:

- Replace or repair poles, wires, transformers and other infrastructure.
- Provide for crews and call center staff to respond to emergencies such as a rain or windstorm, earthquake or wild fire and restore service as quickly and safely as possible.
- Install smart technology that makes the grid better able to integrate renewables.
- Upgrade to newer equipment that will make it easier to restore power after an emergency outage in the future.
- Update cyber security to keep the grid safe from hackers and increase the security of customer information.

### GRC Process

The commission sets rates every three years in a public process, which includes public participation hearings held throughout SCE's 50,000-square-mile service territory. SCE files thousands of pages of documents to detail why the funding is needed and responds to requests from the commission's public interest arm, the Office of Ratepayer Advocates, and other public interest groups.

A final commission decision is expected sometime this year. The rate change becomes effective about a month after the commission decision.

**Customers are encouraged to** become aware of exactly how and when they use energy. Customers are encouraged to:

- Take advantage of SCE's online budget tools that give you more control, help manage your bill and provide tips on reducing electricity that are tailored to your home.
- Use a variety of tools that are available to better manage their energy use, including rebates on energy efficient appliances.
- Take an online survey to help figure out exactly how they can achieve the mix of conservation and convenience that's best for their home.

Information about these programs can be found at:  
**[on.sce.com/ratechange](https://on.sce.com/ratechange)**

For the most up-to-date information about the GRC, go to:  
**[sce.com/grc](https://sce.com/grc)**

